# nashbar.com Order Form

| BILLING ADDRESS |
|---|
| Name: |
| Address: |
| City, State, Country: |
| Zip/Postal Code: |
| Daytime Phone: |
| Evening Phone: |

| SHIP-TO ADDRESS (if different from billing address) |
|---|
| Name: |
| Address: |
| City, State, Country: |
| Zip/Postal Code: |

| Item Number | Item Name | Size | Color | Item Price | Quantity | Total Cost |
|---|---|---|---|---|---|---|
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| Method of Payment | Visa - MasterCard - American Express - Discover - Check - Money Order (circle one) |
|---|---|
| Card Number / Exp Date | |
| 3 Digit Verification Code | |
| Signature | |

| Subtotal | |
|---|---|
| Shipping | |
| Sales Tax | |
| Total | |

## Shipping / Tax / Policies

| Shipping Method<br>Sorry, No C.O.D. | $0-50.00 | $50.01-100.00 | $100.01-150.00 | $150.01-200.00 | $200.01 & UP |
|---|---|---|---|---|---|
| STANDARD SHIPPING Δ | $6.99 | $9.99 | $10.99 | $12.99 | $13.99 |
| 2-DAY DELIVERY Δ◊* | $15.99 | $18.99 | $19.99 | $21.99 | $22.99 |
| STANDARD OVERNIGHT Δ◊ | $23.99 | $26.99 | $27.99 | $29.99 | $30.99 |
| STANDARD SHIPPING AK, HI, PR Δ | $8.99 | $11.99 | $12.99 | $14.99 | $15.99 |
| 2-DAY DELIVERY AK, HI Δ◊ | $18.99 | $21.99 | $22.99 | $24.99 | $25.99 |
| APO/FPO Δ | $11.99 | $14.99 | $15.99 | $16.99 | $19.99 |
| CANADA †Δ | $18.99 | $21.99 | $22.99 | $24.99 | $25.99 |

Frames and some larger items cannot be shipped outside the continental US.
◊ Orders must be received by 3 pm Eastern Time, Mon-Fri. No delivery hour guaranteed. All backorders are shipped by Standard Shipping. There is an additional charge for Overnight Saturday delivery.
* 2-Day orders may ship via air or ground services
† Customer must pay all duties, taxes, or customs fees on shipments sent to foreign countries.
Δ Heavier and oversized orders may be subject to higher shipping rates.

**Tax Rates:**
For shipments to these states, we are required by law to collect sales tax. Sales tax will be based on shipping location. Rates will vary by county within each of the following states.

**AZ, CA, CO, GA, IL, MD, NC, NM, OH, PA, TX, VA, WA, WV**

## Contact Information

### Order @ www.nashbar.com 24 hours a day 7 days a week

**Customer Service**
custserv@nashbar.com

**Product Questions**
productsupport@nashbar.com
Phone: 800-888-2710

Hours: (Eastern Time)
Monday - Friday: 9 am to 8 pm
Saturday - Sunday: Closed

**Web Support**
webmaster@nashbar.com

**Questions or Comments?**
custserv@nashbar.com
1-877-688-8600

**Phone Orders**
1-800-NASHBAR
1-800-627-4227

**Fax Orders**
1-877-778-9456

**Postal Address**
P.O. Box 1455
Crab Orchard, WV 25827

**100% CUSTOMER SATISFACTION -** We stand behind everything we sell. If for any reason you are not completely satisfied with your purchase, upon receipt, simply return the item with proof of purchase via insured mail or ground service and we will replace it or give you a refund for the item.

**ALWAYS THE LOWEST PRICE -** If any catalog item is sold for less in any current national catalog or publication, we will sell that item for 5 cents under their in-stock price. Identify item and publication AT THE TIME OF ORDERING. (Not included are competitor's closeouts, discontinued merchandise or outlet store prices).

**15 DAY PRICE PROTECTION -** If we lower the price on any item (except for internet closeouts and automatic markdowns) within fifteen days from purchase, we will gladly refund the difference upon request.

**PERSONAL CHECKS -** We accept personal checks by mail imprinted with name, street address (no P.O. Box), and daytime telephone number. Payment by check may result in a delay in shipping your order. DO NOT SEND CASH!

**OVERNIGHT AND 2-DAY DELIVERY ORDERS -** Phone orders must be received by 3 pm Eastern Time, Mon-Fri. Internet orders must be received by 3 pm Eastern Time, Mon-Fri. for same day shipping. No delivery hour guaranteed. 2-day orders may ship via air or ground services. All backorders are shipped by Standard shipping only. There is an additional charge for overnight Saturday delivery.

**CANADIAN ORDERS-TOLL FREE -** GST and Duty: You will be billed GST, a $5 processing fee, and duty based on the item for orders over Cdn $20 by Canadian Customs. Payment: If ordering by mail, Money Order must be imprinted with "U.S. Funds." Personal checks are accepted only if drawn on a U.S. bank. OUR PRICES ARE LISTED IN U.S. DOLLARS.

**RETURNS -** Ship all returns to: Bike Nashbar, Returns Dept., 6103 St. Rt. 446, Canfield, Ohio 44406. (We do not accept COD's). Bike Nashbar will refund actual shipping costs from UPS label or postage on damaged merchandise or mistakes made by us.

**BACKORDERS -** Occasionally some items are unavailable and may be backordered (requiring a separate shipment). If this should occur, we will pay the postage on all shipments after the first one (except for international orders). All backorders are shipped by Standard Shipping.

**CATALOG INFORMATION -** Bike Nashbar believes the information in this catalog is accurate as of its publication date; such information is subject to change without notice. Bike Nashbar is not responsible for any inadvertent errors. Colors may vary due to the printing process. PRICES IN THE CATALOG ARE IN EFFECT UNTIL THE ISSUANCE OF OUR NEXT CATALOG.

**MAILING LIST -** Occasionally we make our customer list available to carefully screened companies and organizations whose products and activities may interest you. If you prefer not to receive such mailings, please send us a copy of your mailing label.

**BIKE CLUBS -** Send us your Membership Address List and we'll send everyone a free catalog subscription.